

Senior Financial Counsellor

Are you an experienced Financial Counsellor looking to take the next step in your career?

We have an exciting opportunity for a Senior Financial Counsellor to implement a new service delivery model and oversee the referrals, intake, assessment, and triage of financial counselling work at YFS.

This is a new role and we're looking for someone who can think outside the box to ensure that clients receive effective and efficient responses.

About the job

Role location: Slacks Creek

Role type: Full time

Pay range: \$97,280 - \$101,574 per year based on experience, with salary sacrificing available

In this role you will:

- provide financial counselling services to people experiencing personal financial difficulties
- lead the implementation and monitoring of a new financial counselling service delivery model
- oversee referrals, intake, assessment, and triage of financial counselling work
- champion integration across YFS financial counselling and financial capability work including YFS Connect, the NILS domestic and family violence project, and the AGL financial counselling program
- develop group education activities and content, and ensure their delivery
- work with other internal stakeholders and community service organisations, government agencies, financial services organisations.

About you

Aside from meeting the key capabilities outlined in the related role description available from <https://www.yfs.org.au/current-job-opportunities/>, you'll be a great fit if:

- you are client focused, inclusive and have a collaborative spirit
- you are an experienced Financial Counsellor with the ability to identify systemic issues affecting those in financial hardship

- you have strong interpersonal and relationship management skills to build and strengthen partnerships within YFS and with external organisations
- you're looking for the next step in your career.

Why join us

- Join Logan's leading community services organisation that's been backing vulnerable people for 36 years.
- Be part of a team that helps people build their capacity to thrive by assisting them to resolve financial issues and empower them to achieve their goals.
- Benefit from a supportive work environment, ongoing professional development and a monthly accrued day off.
- Take on an exciting full-time opportunity.

Interested?

Read Advice for Job Applicants and check out our Organisational Chart at <https://www.yfs.org.au/application-process/>

Send your resume and a one-page covering letter outlining what you will bring to the job to yfsjobs@yfs.org.au.

Closing date: Tuesday 9 August 2022 at 9am

Interviews are scheduled for 22 August 2022

In this role you are required to be fully vaccinated against COVID.

People from Aboriginal and Torres Strait Islander backgrounds and people from culturally diverse backgrounds are encouraged to apply.

About us

At YFS, we make a real difference to the lives of vulnerable people living in the Logan and surrounding area. And we want our staff to thrive, too. So, we offer great opportunities to develop your career.

We're serious about your professional development. Half of our managers have been employed from within. And we empower each other to make decisions and try new ways of working.

We know that a happy workplace thrives. We recognise that staff have their own needs, so we encourage you to bring the entire you to work. Depending on your role, we support a number of flexible work arrangements.

Also, we offer great employment benefits including above-average pay rates, generous salary packaging (exempt from Fringe Benefits Tax) and counselling support.

To find out more about working with us, head to <https://www.yfs.org.au/work-for-us/>.