



## Moneycare Manager Queensland

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Queensland, Australia

Full time

Job ID R21438

Start your career with The Salvation Army today!

We are looking for compassionate people who share our mission and values, if you have the passion and drive to commit yourself to a challenging and rewarding role; we invite you to review our current vacancies.

### ABOUT US

The Salvation Army is one of Australia's largest and most-loved charities, helping thousands of Australians every year find hope in the midst of all kinds of personal hardship. The Salvation Army offers the opportunity to use your professional skills and expertise to make a real difference in the lives of people who need help most.

**MONEYCARE-** Moneycare is The Salvation Army's national financial counselling and financial capability program. It is one of the largest and long-running such programs in Australia. Our evidence-based outcomes measurement process shows that we have a real impact on the lives of the people who come to us seeking assistance through materially improved mental health, personal well-being and financial resilience, including financial hardship alleviation. Moneycare has a focus on holistic, strengths-based services that are professional, caring, and missional.

We are currently seeking a values-driven and proactive Moneycare Manager to lead, develop and manage service delivery, operations and people of Moneycare within the state.

You will successfully

- Ensure services are inclusive, accessible and responsive for our diverse clients
- Oversee practice and service delivery and lead continuous quality improvement
- Be responsible for all operational aspects of the program including building and assets

- Provide holistic financial counselling and community education where required
- Ensure all workers receive line management supervision and case work/professional supervision
- Evaluate service delivery through collection and analysis of service delivery data and feedback
- Build and maintain collaborative relationships with external and internal partners

The Salvation Army is subject to public health orders. You may be required to provide evidence of vaccine status dependent on requirements.

You will have

- Degree qualification in social work, welfare, community development or related field OR demonstrated high level of sector knowledge and skills attained through previous appointments, service and study/development
- Relevant experience in a social service environment including in leading and supervising staff
- Experience in and a good knowledge of financial counselling, financial inclusion, financial capability and related services
- A valid Working with Children Check
- A willingness to undergo a National Police check

What we offer

- As a registered not for profit organisation you may be eligible for generous tax-free salary packaging benefits
- Financial, retail and lifestyle discounts and benefits
- Employee Assistance Program - Independent confidential counselling service
- An inclusive culture of dedicated, passionate and professional team members

TSA Social Mission embraces diversity and encourages applications from:

- Aboriginal and Torres Strait Islander people,
- people who identify as Lesbian, Gay, Bisexual, Transgender or Intersex
- people with a culturally or linguistically diverse background

*The Salvation Army is an Equal Opportunity Employer who provides an inclusive work environment and embraces the diverse talent of its people. We value people of all cultures, languages, capacities, sexual orientations, gender identities and/or expressions. We are committed to achieving a diverse workforce and strongly encourage applications from Aboriginal people and Torres Strait Islander people.*

*The Salvation Army is a child safe organisation and is committed to protecting children and young people from harm. All child facing roles will require the successful completion of a Working with Children Check. Applicants for all roles require a mandatory National Police Check.*

*The Salvation Army has a mandatory vaccination procedure to ensure the safety and wellbeing of our community and works in areas covered by Public Health Orders requiring vaccination. Please consider this requirement when applying to a position at The Salvation Army.*

Contact Tony Devlin, Moneycare Operation Manager [tony.devlin@salvationarmy.org.au](mailto:tony.devlin@salvationarmy.org.au) for more information.