

## Financial Counsellor

UnitingCare Community

- **Employment Term:** Full-Time (76hrs per fortnight) Maximum Term to December 31st, 2025
- **Location:** Bundaberg
- **Remuneration:** From \$97k + 11.5% Super + Not for Profit Salary Packaging

### Make a meaningful difference with UnitingCare

We're looking for someone who wants to make the world a little better through small moments that leave big impacts. To build meaningful relationships and make a difference in the lives of others.

An integral part of our UnitingCare Financial Resilience and Wellbeing Services, as a Financial Counsellor you'll be encouraged to grow, develop and feel empowered to make the everyday easier for the people we care so passionately about.

Let's make a meaningful difference, together.

### Your part in our UnitingCare team

We are currently seeking to appoint a Financial Counsellor to join our UnitingCare Financial Resilience and Wellbeing Services. The position is full-time, on a fixed term contract ending 31 December 2025 based in Bundaberg.

In this role, you will provide essential financial counselling and support to financially and socially disadvantaged individuals, with a focus on those affected by language barriers, low literacy, geographical isolation, and disability. A key aspect of your work will involve building strong relationships with community stakeholders to facilitate referral pathways, ensuring that clients receive the necessary resources and assistance. Additionally, you will have the opportunity to deliver financial literacy workshops that empower individuals with the knowledge they need to make informed financial decisions. By collaborating with local organisations and other financial counsellors, you will help create a supportive network that enhances community well-being and promotes financial stability for those in need.

### What makes a difference for us?

Our ideal candidate will have experience in providing Financial Counselling and support to individuals and their families who are experiencing financial anxiety and stress. We are seeking someone with fantastic communication skills who can work autonomously and remain motivated and driven to provide community education and information with a focus on empowerment and resilience to your community.

You will be proactive in engaging with other services as well as hard to engage individuals, to ensure maximum reach of our service within the community. In addition to the above you will also be required to have:

- Completed Diploma in Financial Counselling (essential)
- Minimum 2+ years demonstrated experience working as a Financial Counsellor

- Demonstrated knowledge of life pressures faced by disadvantaged people in community
- Demonstrated understanding and knowledge to implement appropriate procedures and strategies to deal with crisis situations
- QLD Drivers Licence
- Suitability Card for Child Related Employment (Blue Card)

### **What makes a difference for you?**

At UnitingCare we are leaders in crisis response, the protection of vulnerable children, financial resilience and family wellbeing. Our FaDs team work passionately across Queensland to make a meaningful difference in people's lives.

- Flexible work arrangements to support work-life balance
- Save tax and increase your take home pay by salary packaging your everyday living expenses and bills (up to \$15,900) and meal entertainment (up to \$2,650) per annum
- A recognition and rewards platform, providing employee discounts at hundreds of retailers, including everyday expenses, holidays, health insurance, annual awards celebration, wellbeing and employee assistance programs
- A positive and inclusive team based on respect, shared standards, strong values and a commitment to serving others
- 12 weeks paid parental leave and 2 weeks paid partner leave, available after 6 months service, in addition to the government scheme
- Diversity and inclusive leave, offering paid gender affirmation leave and cultural leave options (paid and unpaid) for those who may celebrate Lunar New Year, Diwali, Ramadan, NAIDOC weeks and other significant cultural events
- Career development opportunities to challenge yourself, grow and make a meaningful difference

### **Child safe, Child friendly**

UnitingCare is committed to being a Child Safe, Child Friendly organisation and will:

- provide welcoming, safe & nurturing services for children
- implement measures to prevent child abuse and neglect within our services
- appropriately and immediately address child abuse and neglect if it does occur

### **Diversity & Inclusion**

Our approach is simple – everybody is welcome here. At UnitingCare, diversity is at the core of our who we are, our mission and our values. We are committed to providing equal opportunities to all employees no matter their sex, race, culture, sexual orientation, disability or gender identity. Demonstrating our commitment to reconciliation and building long-term employment opportunities for First Nations peoples, UnitingCare strongly encourages Aboriginal and Torres Strait Islander applicants for this position.

### **Safe workplace**

We work hard to make our services welcoming and safe for every person. We are united in keeping children, young people and the elderly safe from harm, within our services, workplaces and the communities we support. We are committed to speaking up loudly for their safety.

### **Employer questions**

Your application will include the following questions:

- Do you have a current Australian driver's licence?
- Which of the following statements best describes your right to work in Australia?
- How many years experience do you have as a Financial Counsellor?
- Do you have a minimum 2+ years demonstrated experience working as a Financial Counsellor?
- Please confirm you have a Diploma in Financial Counselling
- Demonstrate your knowledge of life pressures faced by disadvantaged people in community

Apply here:

<https://www.seek.com.au/job/80265648>