

## Strengthening the Referral pathway for QCSS providers

FCAQ would like to build relationships that improve linkages between QCSS providers with funded financial support services and to share learnings and best-practice approaches to service provision

## Provide Education to QCSS

Provide education and information to QCSS providers. FCAQ has developed a half day course for QCSS providers to increase their skillset when supporting their clients that are facing financial stress.

## QCSS providers having access to FCAQ resource portal.

FCAQ would like to identify issues and/or trends regarding the delivery of education and information to build capacity of QCSS providers and any strategies to mitigate any associated risks



# FCAQ is here to Help!

**Financial Counselling Service  
Coordination and Capacity  
Building for Queensland  
Community Support Scheme  
(QCSS)**



**Please feel free to contact us at:**

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