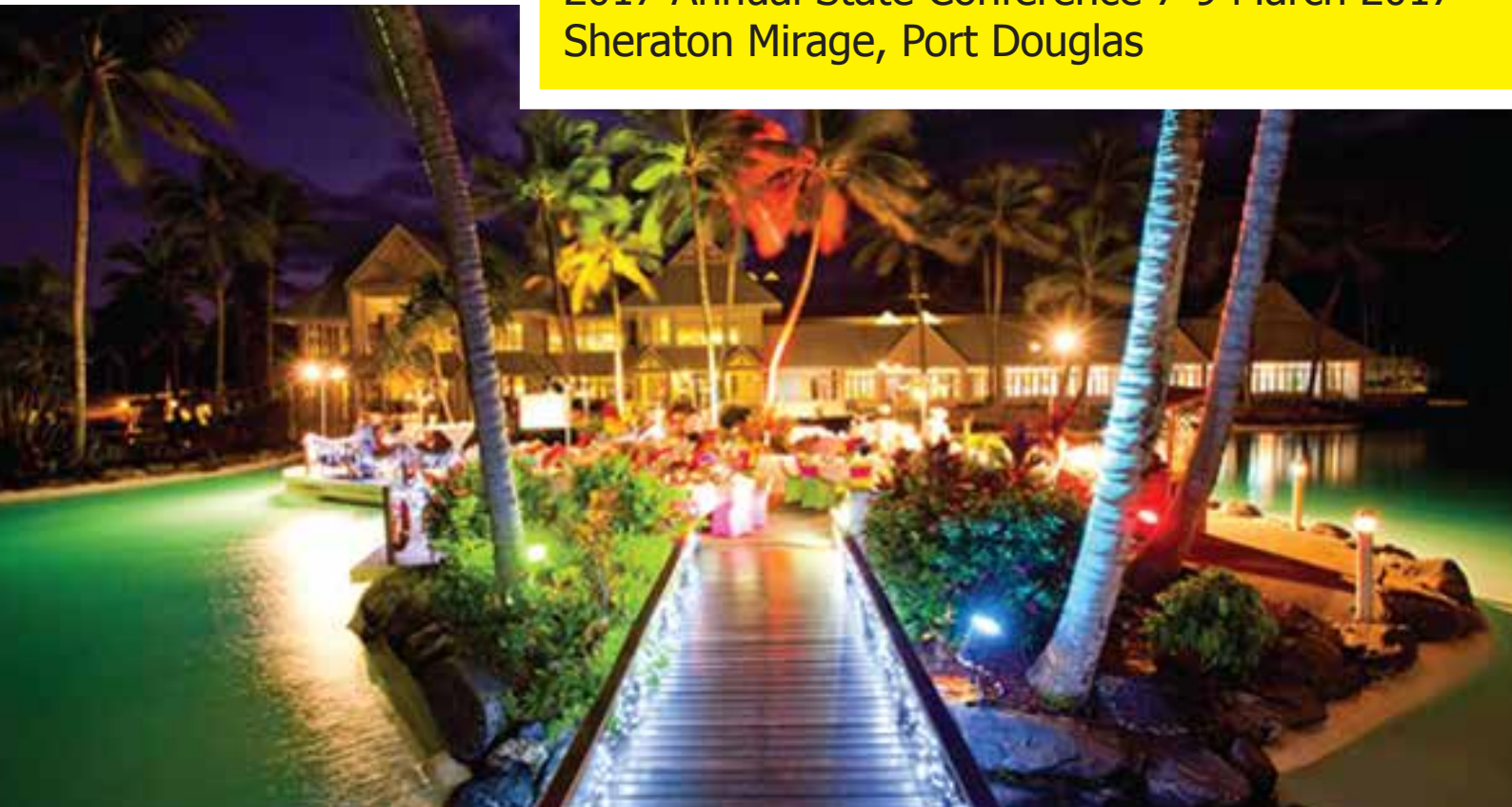




FINANCIAL COUNSELLORS' ASSOCIATION OF QUEENSLAND INC

2017 Annual State Conference 7-9 March 2017
Sheraton Mirage, Port Douglas







2017 Annual State Conference 7-9 March 2017
Sheraton Mirage, Port Douglas

Day one - Tuesday 7th March 2017

FCAQ 2017 - Professional Development Day

Financial Counselling Wellbeing

Mirage Ballroom, Sheraton Mirage Port Douglas

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|---------|--|
| 8.30am | Breakfast |
| 9.30am | Compassion fatigue |
| 10.30am | Physiotherapist
(Will we include Ergonomics Safety, Health and Wellbeing) |
| 11.30am | Morning tea |
| 12.00pm | A healthy balanced Diet |
| 1.00PM | Lunch |
| 2.00pm | Meet the sponsors Activities -
Golf
Rain Forrest |
| 6.30pm | FCAQ AGM |







2017 Annual State Conference 7-9 March 2017
Sheraton Mirage, Port Douglas

Day Two - Wednesday March 8th 2017

FCAQ ANNUAL CONFERENCE 2017

Strengthening Resilience and Wellbeing in our Community

Master of Ceremonies -

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|---------|--|
| 8.00am | Registration |
| 9.00am | President's Welcome – Jon O'Mally |
| 9.15am | Welcome to Country – Yirrganydji people |
| 9.30am | Guest Speaker |
| 10.30am | Morning tea |
| 10.30am | Financial Wellbeing Snapshot - Jon O' Mally |
| 10.45am | Department of Social Services |
| 11.00am | Department of Human Service |
| 11.15am | FCA Update |
| 11.45am | Hon Shannon Fentimen |
| 12.15pm | Lunch - Celebration of International Women's Day |
| 1.45pm | LAQ - Conflict of Interest - Ethics. |
| 2.35pm | Case Note Training |
| 3.10pm | Counselling Skills |
| 3.45pm | Afternoon tea |
| 4.15pm | DV Connect |
| 4.30pm | Elders Abuse Prevention |
| 4.45pm | Victims Assist |
| 5.00pm | Close of Day |
| 6.30pm | Pre-Dinner drinks & canapés-Mirage Island |
| 7.00pm | Conference Dinner-Mirage Island |





2017 Annual State Conference 7-9 March 2017
Sheraton Mirage, Port Douglas

Day Three - Thursday 9th March 2017

FCAQ ANNUAL CONFERENCE 2017

Strengthening Resilience and Wellbeing in our Community

Master of Ceremonies -

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- 9.00am Office of Fair Trading –
UTube episode of The Checkout
- 9.40am Scams Forum - ACCC and ASIC
- 10.15am Morning tea
- 10.30am Energy Forum - Ergon Energy Energex,
Lumo Origin Energy, AGL, EWOQ, QCOSS
- 11.00am External Dispute Resolution Forum
- 11.30am Presentation - Kat Lane - FRLC
- 12.00pm State of play -
Relationships Australia Gambling Help Service
- 12.15pm Ladbrokes Our Commitment and harm
minimisation polices to Problem Gambling
- 12.30pm Lunch
- 1.30pm Breakout Sessions -
1. EDR
 2. ATO & AFSA
 3. Department of Human
- 3.00pm Our sponsors - Financial Service Providers
- 3.30pm Closing Conference Remarks - Jon O'Mally
- 3.30pm Post Conference Afternoon tea

